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SERVICE BRIEF

VCE™ WORKLOAD PERFORMANCE ASSESSMENT SERVICE

Overview

VCE™ Workload Performance Assessment Service conducts a performance analysis on one VCE converged infrastructure system and provides specific recommendations to optimize that system's performance. Increased visibility into resource utilization means you can more successfully enhance the performance and efficiency of workloads running on the system. Using the VMTurbo™ Operations Manager virtual appliance, our VCE experts analyze virtual environment performance data and system constraints over a period of time. After capturing all metrics, we deliver a consolidated, actionable report with recommendations for the most efficient resource utilization and workload performance mix for the VCE System.

Delivered by remote resources, the service includes thorough project management and concludes with an executive presentation session covering findings and recommendations.

Service Benefits

The VCE Workload Performance Assessment Service provides the following benefits:

- Identifies performance issues in your VCE System.
- Provides specific recommendations to remedy these issues.
- Helps reclaim underutilized resources.
- Identifies hardware refresh opportunities.
- Helps maximize system ROI.

Service Delivery

Project Management

A project manager works closely with your team to help ensure clear communication throughout the engagement and reduce disruption. VCE project management includes

- Initiating a kickoff meeting to review project scope, expectations, communication plans, and availability of required resources
- Gathering business and IT requirements, goals, expectations, and success parameters
- Determining the engagement process and schedule

Implementation and Finalization

VCE experts install and run the VMTurbo virtual appliance on the VCE System. This phase also includes

- Capturing metrics related to workload priorities including VM, hypervisor, host, and storage metrics
- Transferring data file to VCE for report preparation
- Uninstalling VMTurbo appliance prior to completion of the service

Reporting and Presentation

VCE's in-depth report provides recommendations for optimal VCE system resource configuration to support efficient utilization, while maximizing workload performance. Our experts will cover these findings and recommendations with your team during an executive presentation session.

Related Services

VCE™ Residency Service

VCE™ Residency Service helps bridge the knowledge gap by providing highly skilled administrators to assist with management of VCE Systems at your site. A VCE resident is focused on your specific needs and can provide day-to-day technical support, specific operational advice, and improved management of VCE Systems.

Broad Ecosystem of Partners to Accelerate Customer Success

VCE is dedicated to providing customers with the fastest, most effective path to pervasive virtualization and cloud computing. We've developed a broad ecosystem of partners around the world who have been trained to deliver professional services that are designed to take full advantage of VCE Systems. These partners adhere to industry best practices and proven deployment processes that VCE services has developed, so they can facilitate each customer's journey and accelerate their success.

For More Information

More information about VCE solutions and services is available from www.vce.com and from your local VCE representative.



ABOUT VCE

VCE, an EMC Federation Company, is the world market leader in converged infrastructure and converged solutions. VCE accelerates the adoption of converged infrastructure and cloud-based computing models that reduce IT costs while improving time to market. VCE delivers the industry's only fully integrated and virtualized cloud infrastructure systems, allowing customers to focus on business innovation instead of integrating, validating, and managing IT infrastructure. VCE solutions are available through an extensive partner network, and cover horizontal applications, vertical industry offerings, and application development environments, allowing customers to focus on business innovation instead of integrating, validating, and managing IT infrastructure.

For more information, go to vce.com.



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